

**RESPONSE AND REMARKS**

In the Notice of Non-Compliant Amendment, the Legal Instruments Examiner indicated that Amendments to Drawings were not properly labeled as "Replacement Drawing", "New Sheet" or "Annotated Sheet".

It is respectfully submitted that no amendments to drawings were filed as part of the Response to the July 14, 2005 Office Action. Rather, as expressly identified on the transmittal papers, and as described in the body of the Response itself, a courtesy copy of a provisional application to which the above-identified application claims priority had been enclosed with the Response to the July 14, 2005 Office Action; the copy of the provisional application included copies of the drawings for that provisional application; the courtesy copy of the provisional application was provided for the convenient reference of the Examiner with respect to excerpts from the provisional application that were quoted in the body of the Response to the July 14, 2005 Office Action.

The copies of the drawings for that provisional application were the only drawings enclosed with the Response to the July 14, 2005 Office Action.

The transmittal letter for the Response to the July 14, 2005 Office Action identified enclosure item number 5 as "Courtesy Copy of Provisional Application No. 60/192,692." Enclosed are copies of the Return Postcard, Transmittal Letter, and page 41 of the Amendment and Response, as filed with the Response to the July 14, 2005 Office Action showing the submission of a courtesy copy of Provisional Application No. 60/192,692.

Respectfully submitted,

KHORSANDI PATENT LAW GROUP, ALC

By Marilyn R. Khorsandi

Marilyn R. Khorsandi  
Reg. No. 45,744  
626/796-2856



Application Serial No. 09/820,292  
Amendment and Response to Office Action Dated 07/14/2005

is respectfully submitted, for the reasons given below, that Stenz does not anticipate Claims 1-10, 22-27, 39-48, 60-65, 77-86, 98-103, 115-124, and 136-141.

It is respectfully submitted that the filing date of Stenz does not precede the priority date of the earliest-filed provisional application to which the present application claims priority. The filing date of Stenz is April 21, 2000. The earliest-filed provisional application (U.S. Provisional Application No. 60/192,692; the "692 Application") to which the present application claims priority was filed on March 28, 2000.

It is respectfully submitted, for the reasons described below, that the '692 Application', the filing date of which pre-dates the filing date of Stenz, disclosed all of the features for which Stenz is cited by the Examiner and further, supports the claims of the present application. A courtesy copy of the specification of the '692 Application' is attached to this Amendment and Response for the Examiner's convenient reference of the citations provided below.

The Examiner found that Stenz discloses the use of an online merchandise return computer system. It is respectfully submitted that the '692 Application' disclosed the use of an online merchandise return computer system. See, e.g., '692 Application', Abstract.

The Examiner found that Stenz further disclosed that the computer is programmed to save a set of return rules input by a merchant. It is respectfully submitted that the '692 Application' disclosed programming a computer to save a set of return rules input by a merchant. See, e.g., '692 Application', page 17, lines 19-26.

The Examiner found that Stenz further disclosed that the computer is programmed to receive a return request by a consumer. It is respectfully submitted that the '692 Application' disclosed programming a computer to receive a return request by a consumer. See, e.g., '692 Application', page 28, line 26 - page 29, line 34.

The Examiner found that Stenz further disclosed that the computer is programmed to process a return request according to the set of return rules. It is

**COPY**



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 8, 2005.

Alexandra Allison  
Alexandra Allison

Applicant : Daniel F. Williams, et al.  
Application No. : 09/820,292  
Filed : March 27, 2001  
Title : Apparatus, Systems and Methods For Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management  
Grp./Div. : 3629  
Examiner : Jamisue A. Webb  
Docket No. : PSTM0042/MRK

**COPY**

TRANSMITTAL LETTER

Mail Stop Amendment  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

140 S. Lake Ave., Suite 312  
Pasadena, CA 91101  
November 8, 2005

Commissioner:

Attached are the following:

1. Fee transmittal (in duplicate);
2. Petition for One-month extension of time (in duplicate);
3. Check No. 2015 for \$120.00 for petition for one-month extension of time;
4. Response to Office Action dated July 14, 2005 (amending existing claims -- resulting in **no additional claim fee**);
5. Courtesy Copy of Provisional Application No. 60/192,692; and
6. Return post card

The Commissioner is hereby authorized to charge any fees under 37 CFR 1.16 and 1.17 which may be required during the pendency of this application to Deposit Account No. 501574. Please show our docket number with any charge or credit to our Deposit Account.

Respectfully submitted,  
KHORSANDI PATENT LAW GROUP, ALC

By Marilyn R. Khorsandi  
Marilyn R. Khorsandi  
Reg. No. 45,744  
Customer No. 29524  
626/796-2856

MRK/aa  
Enclosures



**COPY**

**Attorney Docket No. PSTM0042/MRK**

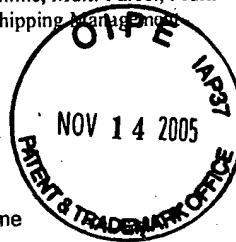
**Title:** Apparatus, Systems and Methods For Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management

**Date Sent - November 8, 2005**

**Via First Class U.S. Mail**

**Documents Sent:**

- Transmittal Letter
- Fee transmittal (in duplicate)
- Petition for One-month extension of time
- Check No. 2015 for extension fee
- Amendment and Response to July 14, 2005 Office Action
- Courtesy Copy of Provisional Application No. 60/192,692
- Return Post Card



**Contact Person: Marilyn R. Khorsandi @ (626) 796-2856**  
**Khorsandi Patent Law Group, ALC**